Fig. 1 1000 Anticipating
Requests for
Electronic Information Step 1010 Step 1020 Deplicating Electronic Step 1030 Information Providing Access

to

Electronic Information

Step 1040

س 1100 Anticipating Madule 1110 Electronic 1120 Electronic Information lopier 1130 1140

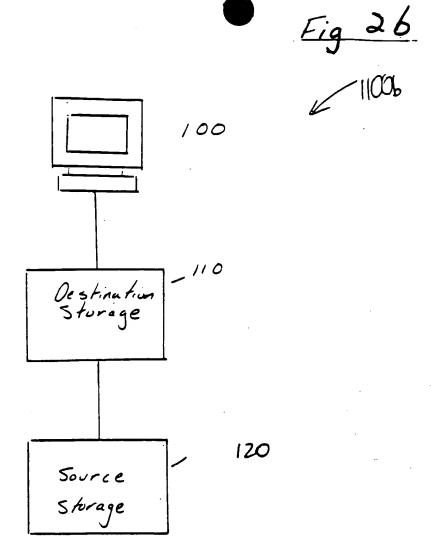
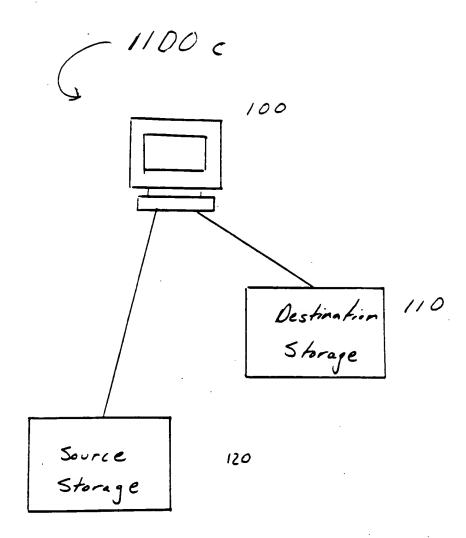
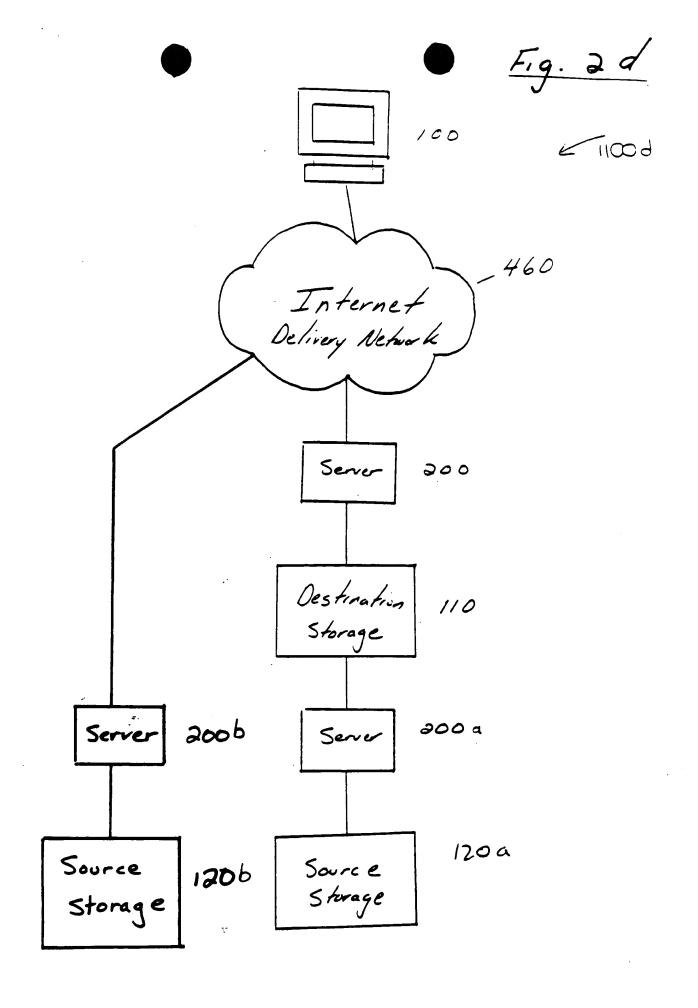
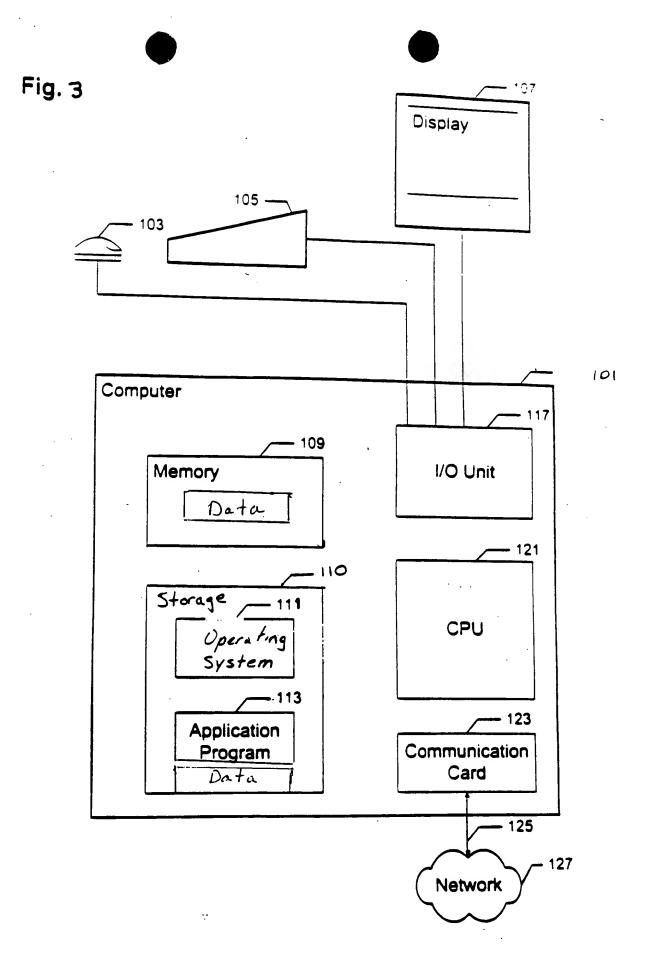


Fig 2c







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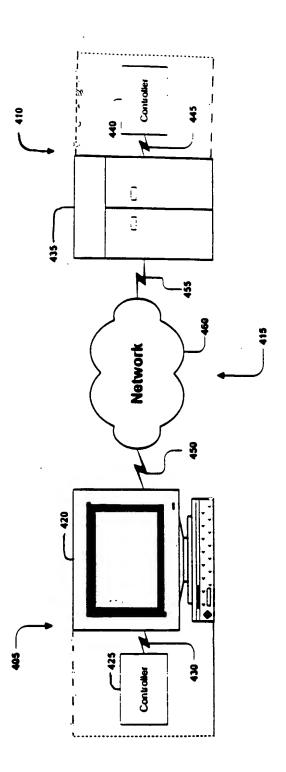


Fig. 5

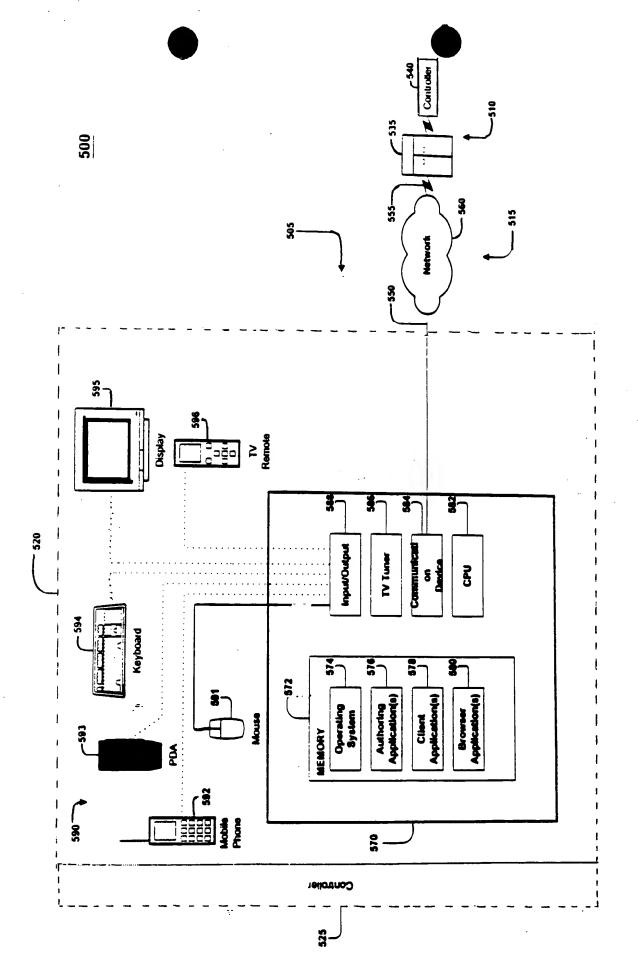


Fig. 6

